Bochum Conference on Gambling and Society |

International gambling market I

Professor Dr. Gerda Reith

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Current Trends in Global Gambling

Professor Gerda Reith



- In the past 5 years GR has been funded by the National Institute for Health Research, the British Academy, the Economic and Social Research Council, the Australian Research Council, the Medical Research Council
- GR is a commissioner on the Lancet Public Health Commission on Gambling, and the Howard League Commission on Crime and Gambling



- The commercial gambling industry and the commercial gambling ecosystem
 - Products and practices
- Global expansion
- Regulatory challenges





The Commercial Gambling Industry

- Powerful global entity: \$450 billion p.a
- Oligopolistic structure
- Increasingly <u>digital</u>
- Increasingly <u>global</u>
- Produces harms and regulatory challenges



Source: GBGC, owned by Regulus



The Commercial Gambling Ecosystem

Communications technologies

Game designers, programmers

Partnerships & sponsorships: sports, social media



Financial systems

'Big Data', surveillance technologies

Personalisation; targeted marketing



Commercial Products and Practices

Products

- Repeated, continuous engagement - 'addiction by design' (Schull 2012)
 - E.g EGMs, casino table games, online products
- Mobile technologies increase availability and accessibility;
 'casino in your pocket' (Torres and Goggin 2014)
- Immersive and interactive features







Commercial Practices

Marketing

- Massive industry investment in advertising and marketing
- E.g 2018: British operators spent £1.5 billion (Regulus Partners 2018)
- 80% is online marketing:
 - Direct advertising, affiliates, social media platforms, celebrity influencers; 'content marketing'







Neymar Jr live streaming \$1 million poker game on Twitch



Neymar Jr. (pictured left) has started streaming gambling content on his Twitch account as part of a rec partnership with online casino company Blaze. [Image: neymarjr Twitch]

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Commercial Practices

Sponsorship

- Commercial partnerships with sporting sector: 'gamblification of sport'
- Normalises gambling and influences cultural habits and values, esp amongst youth (Thomas et al 2018; Syvertsen et al 2022)



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Commercial Practices

Data and targeting

- Collection of player data → guides targeted marketing
- 'Predictive personalization': inducements, special offers, free bets
- 'Dark patterns', 'nudges' (Newall 2019) → manipulate behaviour towards gambling





- Relatively small % heavy gamblers produce majority of profits (~ 5% - 60%)
- Intense competition for customers
- Aggressive marketing; constant innovation \rightarrow promotion of faster, 'harder' products
- Creates individual and social harms



Expenditure and PG status



Heather Wardle, Alexey Kolesnikov, Ingo Fiedler, Nathan Critchlow & Kate Hunt (2023) Is the economic model of gambling dependent on problem gambling? Evidence from an online survey of regular sports bettors in Britain, *International Gambling Studies, 23:1, 139-159, DOI:* <u>10.1080/14459795.2022.2088823</u>



- Poorest spend relatively most on gambling
- Regressive nature of expenditure (- though varies by product)





Average weekly household expenditure on gambling payments in the UK in 2021, by gross income decile group



Source: Statista 2021



Global Shifts

- Expansion of industry in search of both new and / or less regulated markets
 - U.S: loosening of sports betting restrictions (2018)
 - East Central Europe
 - South America
 - Asia
 - Sub Saharan Africa





Globalisation



Entain (formerly GVC Holdings). HQ: Isle of Man

'Emerging Markets' - Global South



iversity

- E.g Sub-Saharan Africa: 'the next big market'
- Young male demographics; love of sports
- Widespread poverty, unemployment
- Technological infrastructure → mobile and financial networks
 - 64% population have smartphones

PremierBet in Llongwe, Malawi. Chris Bunn 2019



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"Together, a perfect storm is brewing, piquing the interest of international online gambling operators"

Africa Business Insider, July 4 2023



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- Targeting of young male demographics
- Marketing presents gambling as source of wealth and livelihood

Subsistence livelihoods and gambling *Llongwe, Malawi. Chris Bunn 2019*





- Underdeveloped regulatory infrastructure
- 'Regulatory void'
- Increasing harms amongst vulnerable populations (Sichali et al 2022)

Kawangware suburb, Nairobi



How to regulate a constantly evolving digital product that transcends national boundaries



- No requirement for companies licensed in GB to apply regulatory restrictions elsewhere
- Potential for displacement of harms



Eg of Entain: licensed by GB Gambling Commission



- White label partnerships: companies not licensed by UK Gambling Commission forming partnerships with those who are
 - Operators who don't meet UK regulatory standards obtain 'back door' access to UK market



- Complex, shifting corporate structures; shifts to avoid regulation, taxation
 - Partnerships, sponsorship arrangements, third parties: complex ownership, licensing, regulatory arrangements



End Points

- Global industry requires global oversight
- Need regulation that can adapt to challenges of:
 - Cross-border, digital products and practices
 - Complex, shifting corporate structures



 Risk of partial regulation that simply displaces harms elsewhere



GRG

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Vielen Dank!

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